



## LOST BAGGAGE

Unfortunately, your luggage has been delayed for over 21 days and is now classified as lost luggage. We regret that your luggage has not been found and understand the inconvenience this must cause you. You can now claim compensation for your lost luggage by filling in this Lost luggage report below.

**We will regulate your compensation claim within the framework of the airline's general terms and conditions. However, we would like to remind you that if you have travel insurance, it is a good idea to check this option first. Our liability for lost luggage is, as for all airlines limited by regulations, conventions and general conditions, a travel insurance generally has better terms.**

In your statement of what your lost luggage has contained, it is important that you are specific, so that we can replace you as properly as possible under the applicable terms and conditions. If you have remaining original receipts for any of the lost products within the luggage, please send us these. Note that more expensive branded goods, valuables, electronics or the like are not replaced.

**Once again we regret that this happened and we hope that despite this, we will be able to greet you welcome on board soon again.**

Kind regards,

**BRA – Sverige AB**

Reklamation

Box 37, 201 20 Malmö

Tel: 010-722 15 12 måndag-fredag 09:00-12:00

E-mail: [reklamation@flygbra.se](mailto:reklamation@flygbra.se)

Jägershillgatan 18

SE-201 20 Malmö, Sweden

Tel +46 10 722 1000

[www.flygbra.se](http://www.flygbra.se)

## LOST LUGGAGE REPORT

Surname		First name	File Reference (Bagagereportnummer):		
Address		Zip code	City		
Phone:	Mobilephone:	E-mail address:			
Name of Bank: Clearingnumber: Accountnumber:  IBAN: BIC/Swift:			BRA Loyaltyprogram membertnummer:		
<b>Travel Plan</b>					
Flightnumber	Date	To	From		
Flightnumber	Date	To	From		
Number of checked bags	Total weight	Number of received bags	Weight of lost luggage	Number of passengers	
Tagnumber of lost luggage:		Ticketnumber for all passengers:			
<p>Attach the following together with the Lost luggage report:</p> <ul style="list-style-type: none"> <li>- Delayed baggage report (Property Irregularity Report/Delayed Luggage Report)</li> <li>- Baggage tag receipts of all checked bags</li> <li>- Boarding passes for all passengers</li> <li>- Any overweight of luggage receipts</li> </ul> <p>BRA reserves the right to request receipts/verifications</p> <p>Please inform us of any previous claims to BRA regarding delayed, damaged or lost luggage:</p> <p><input type="checkbox"/> Yes                      If Yes - When? .....</p> <p>Received compensation from the airline at this time .....</p> <p><input type="checkbox"/> No</p>					

## Table of contents of missing items in lost luggage

Please be specific when describing the contents of the lost luggage.

Quantity	Object	Date of purchase	Purchase price	Current Value SEK
<b>According to the above specification, I request compensation with a total of SEK:</b>				
Have you received any compensation from any airline or insurance company in this matter?				
<input type="checkbox"/> Yes      If Yes – How much? .....      Which airport/airline? .....				
<input type="checkbox"/> No				
Name and address of your insurance company:				
I confirm that the above information is truthful:				
Date: .....				
Signature: .....				