



## **Information for groups - domestic travel**

There must be at least 10 people traveling together to be counted as a group trip. If the group is less than 10 people, we refer to individual booking on our website [www.flygbra.se](http://www.flygbra.se)

The entire group must travel together on either outbound or inbound.

### **Payment**

Payment of the tickets has to be made by deposit on our bank account or by calling us with credit card information.

Payment must be received by us no later than 61 days before departure at 12:00. If payment has not been received by us in time, we reserve the right to cancel the reservation. The date of payment may be adjusted in connection with holidays, the correct date is always stated in the confirmation that is obtained by email.

If payment has been received by us in time, the group purchaser commits to the number of seats that are booked 61 days prior to departure from 12:00. The date of commitment may be adjusted in connection with holidays, the correct date is always stated in the confirmation that is obtained by email.

### **Names**

The travelers' names must be reported no later than 7 days before departure via email. If the name list has not been received on time, we reserve the right to cancel the reservation.

### **Ticketing**

Tickets are issued 7 days before departure. If payment has been made with debit card, the card will be charged as the tickets are issued.

### **Cancellation**

Free cancellation up to 61 days before departure. If cancellation is made so there are only 9 people or fewer traveling together, we reserve the right to issue 10 tickets. Alternatively, the entire group can be canceled and we refer to individual booking on our website [www.flygbra.se](http://www.flygbra.se). In case of cancellation less than 61 days before departure, no refund can be made.

### **Rebooking**

Rebooking is allowed up to 61 days before departure without charge, new price will be based on the new departure. Less than 61 days for departure, single tickets can be rebooked for a cost of SEK 350 per person plus ticket difference if any. Note that the person being rebooked still has to travel with the rest of the group on either the outbound or return trip. If one way tickets are issued, rebooking of parts of the group is not possible.

Less than 61 days of departure, rebooking of the entire group might be made on request. SEK 350 per person will be added plus difference if any.

Less than 24 hours before departure, no rebooking can be made.

### **Name change**

Name change is allowed up to 7 days before departure free of charge. Less than 7 days before departure (within opening hours) name change is allowed for a fee of SEK 350. Less than 24 hours of departure, no name change can be made.

**Luggage**

The ticket price includes one (1) piece of checked luggage with maximum weight of 23 kg and one (1) piece of hand luggage with maximum weight of 8 kg. The checked luggage maximum dimensions are 158 cm (height+width+length). The hand luggage maximum dimensions are 50x40x25 cm. Extra luggage must be booked via the group department no later than 3 hours before departure, within opening hours. The cost is SEK 200 per extra piece of luggage.

If an individual bag weighs more than 23 kg, overweight is charged at the airport, SEK 300. Please note that no piece of luggage may exceed 32 kg, then it is not accepted on board.

**Check in**

Check-in opens 1 hour before departure at all airports. Please bring booking reference for check-in.

**Contact & Opening hours**

Weekdays at 09.00-15.00

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